

Working together to make our communities safer

Delivery Plan 2016–17

transform
innovate
public
effective
efficient
police





Delivery Plan 2016–17

Foreword

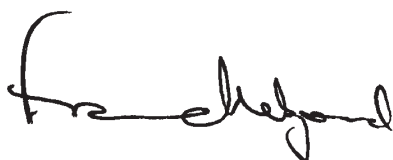
In the last year Thames Valley Police has achieved many successes; crime levels across the region remain low, with public confidence and victim satisfaction remaining high. In addition we have received formal recognition from Her Majesty's Inspectorate of Constabulary, about our effectiveness, our efficiency and our legitimacy, which we are extremely proud of.

The policing landscape continues to change with the emergence of new complex crimes, the growth of others and the ongoing financial uncertainty facing the police service. With change comes opportunity and an extraordinary amount of work has been done over the past year to ensure that we are able to continually improve on our service to the public.

On behalf of the Force I make a commitment that we will continue to work tirelessly along with our partners and the public to make the Thames Valley an even safer place to live and work.

This year we will build on our previous successes and foster the culture, values and skills needed to deliver an effective and efficient police service which meets the needs of the public we serve.

We will continue to transform and innovate to meet policing needs now and in the future.



Francis Habgood,
Chief Constable
Thames Valley Police



Delivery Plan 2016–17

Priority Measures 2016 – 17

Over the coming year we will work towards achieving our commitment and measure our success through achieving the following outcomes:

1. A reduction in domestic burglaries, violence and rural crime.
2. An improvement in the quality of prosecution files submitted to the Crown Prosecution Service.
3. An increase in the volume of rape and domestic abuse related violent crime investigations that lead to prosecution.
4. A reduction in demand on our service through the prevention of crime, problem solving and signposting the public to the right service.
5. Reductions in domestic abuse repeat victimisation.
6. An improvement in our response to hate crime, child sexual exploitation and honour based abuse (including forced marriage and female genital mutilation).
7. Improved identification and disruption of serious and organised crime.

Key to Abbreviations

CC	Chief Constable
DCC	Deputy Chief Constable
ACC	Assistant Chief Constable
DoP	Director of People
DoI	Director of Information
DoF	Director of Finance

1 Cut crimes that are of most concern to the community

We are committed to cutting crime and keeping our communities safe. We will focus on cutting those crimes of most concern to our communities by preventing and robustly investigating crime, supporting victims and ultimately bringing offenders to justice.

	Action	ACPO Owner
1.1	Continue to prioritise burglary and violent crime	DCC
1.2	Improve the criminal justice experience for victims of domestic abuse and serious sexual assault	ACC Crime and Criminal Justice
1.3	Improve the quality of police investigations and prosecutions and better support the victim's needs	ACC Crime and Criminal Justice
1.4	Continue to promote safety in the night time economy through education and partnership working	ACC Local Policing
1.5	Support business communities in preventing and tackling fraud and retail crime	ACC Local Policing
1.6	Improve the Force's response to cyber crime and cyber enabled crime	ACC Crime and Criminal Justice
1.7	Develop our crime prevention capabilities around our key areas of harm and our priorities	ACC Local Policing
1.8	Work with rural communities to reduce the risk of rural crime	ACC Local Policing

2 Enhance the **presence** of the **police** within our communities and **reduce demand**

We will continue to enhance our presence within communities and reduce demand. We will achieve this by working with our partners and communities to build stronger more resilient communities. Together we will focus on problem solving to prevent crime and reduce demand.

	Action	ACPO Owner
2.1	Enhance the contribution of volunteers in policing	ACC Local Policing
2.2	Maximise patrol and operational deployment in the most efficient and operationally productive way	ACC Local Policing
2.3	Continue to deliver our commitment to improving the response to those in mental health crisis through partnership working	ACC Local Policing
2.4	Develop mechanisms for assessing and responding to demand through the introduction of an improved operating model	ACC Local Policing
2.5	Investigate, develop and implement opportunities to deliver services collaboratively with force and local partners to reduce demand through problem solving	DCC
2.6	Implement and embed the agreed recommendations from the neighbourhood policing review	ACC Local Policing
2.7	Streamline our services to manage demand and reduce bureaucracy	DCC
2.8	Implement approved professional guidance and proposed legislative changes to bail management in order to reduce the use of police bail and achieve final case outcomes expeditiously	ACC Crime and Criminal Justice

3 Protect our communities from the most serious harm

At our heart we are focused on keeping communities safe from harm. We will have the specialist resources to protect our communities from the most serious harm, targeted at the areas of greatest need and to the most vulnerable in our communities.

	Action	ACPO Owner
3.1	Continue to prioritise serious sexual assault through education and by providing the highest standards of Investigation and response to victims	ACC Crime and Criminal Justice
3.2	Develop our understanding of our organised crime groups profile and use all available means to tackle and disrupt them	ACC Crime and Criminal Justice
3.3	Work with partners, particularly through Multi Agency Safeguarding Hub to protect children from abuse and exploitation	ACC Crime and Criminal Justice
3.4	Deliver the relevant parts of the counter terrorism strategy	ACC SECTU & SEROCU
3.5	Continue to develop firearms capability and capacity to tackle the continued threat to national security from terrorist activity	ACC Operations
3.6	Work to identify and safeguard those at risk of or victims of human trafficking and slavery	ACC Crime and Criminal Justice
3.7	Develop and implement adult safeguarding strategy to protect vulnerable groups	ACC Crime and Criminal Justice
3.8	Respond effectively to reports of female genital mutilation and work with partners to develop preventative strategies and community engagement	ACC Crime and Criminal Justice
3.9	Target criminals by maximising the Proceeds of Crime Act and asset recovery opportunities	ACC Crime and Criminal Justice
3.10	Work with communities to increase resilience to fraud and improve the process for victims	ACC Crime and Criminal Justice
3.11	Improve our response to honour based abuse and forced marriage by building trust, ensuring quality investigations and safeguarding victims	ACC Crime and Criminal Justice

4 Use **effective communications** to **build confidence** in our **communities** and make best use of **technology** across the organisation

We will continue to effectively communicate and engage with our communities, building trust and confidence. We will maximise technology and make the best use of information to deliver a modern, efficient and effective police service. The public will be able to contact us whenever and however suits them.

	Action	ACPO Owner
4.1	Use technology to provide the public, our staff and our partners with easy effective access to information and services	DoI
4.2	Use technology to target crime prevention activities and information to those at risk with a focus on protecting people and property	ACC Local Policing
4.3	Ensure we effectively communicate how we are performing and the outcomes of our work	DCC
4.4	Improve and diversify the means by which the public can contact us	ACC Operations
4.5	Deliver the Digital Policing Programme in collaboration with Hampshire Constabulary	DoI
4.6	Deliver the new Information and Communication Technology infrastructure to support delivery of our objectives	DoI
4.7	Enable engagement with our diverse communities	ACC Local Policing
4.8	Deliver technology to help manage demand	DoI

5 **Develop** the capabilities of our **people** to deliver the highest **professional** and **ethical** standards in their **service** to the **public**

We will equip and support our people with the skills, evidence base, technology, and environment to deliver the highest professional and ethical standards in their service to the public. We will be regarded as an employer of choice by those that work and volunteer for us and a professional organisation that is trusted by those that we serve.

	Action	ACPO Owner
5.1	Continue to embed the Code of Ethics within a professional and ethical culture	DoP
5.2	Continue to work with the College of Policing and academic partners to make best use of research and implement evidence based practice	DoP
5.3	Continue to prioritise staff wellbeing and provide appropriate support to staff	DoP
5.4	Continue to invest in the capabilities of our staff so that they are able to meet the challenges of policing now and in the future	DoP
5.5	Continue to enhance our reputation as an employer of choice	DoP
5.6	Improve the effectiveness of the criminal justice system by improving the skills of our staff and exploiting technology	ACC Crime and Criminal Justice
5.7	Develop the knowledge management strategy to support professional and effective operational service delivery	DCC
5.8	Develop the skills of our people to keep abreast of changes in crime type, reduce recidivism, attrition rates and repeat victimisation	ACC Crime and Criminal Justice

6 **Maximise** the outcomes of our **resources** in delivering our policing objectives and **achieving** our **priorities**

We will continue to work with our partners to reduce cost and duplication providing a better service to our communities. We will transform and innovate to deliver an efficient and effective police service which meets the needs of the public we serve.

	Action	ACPO Owner
6.1	Deliver the cost reductions identified in the productivity strategy for 2016/17	DoF
6.2	Continue to develop the productivity strategy for 2017-18 to 19-20 and beyond	DCC
6.3	Implement the recommendations from the Priority Based Budgeting review	DCC
6.4	Rationalise our estate and optimise the use of space	DCC
6.5	Provide equipment and working environments to support staff in achieving greater efficiency through smarter ways of working	DCC
6.6	Promote and support new collaboration opportunities with other forces and partners in support of police reform	DCC
6.7	Ensure resources are managed against demand and priorities	DCC
6.8	Develop and implement investment plans to make the most of our resources	DoF

7 Build **confidence** with all our **communities** and our **people** through our commitment to **equality, diversity and inclusion**

We serve a large and diverse community in the Thames Valley. We remain committed to delivering a high quality service, irrespective of age, disability, gender, race, religion, belief or sexual orientation whilst promoting equality, diversity and inclusion within our own workforce.

	Action	ACPO Owner
7.1	Undertake activities to ensure our workforce are more reflective of the diverse communities we serve	DoP
7.2	Identify, understand and engage with our diverse communities to provide focused support	ACC Local Policing
7.3	Continue to improve trust and confidence in the service provided to Gypsy, Romany and Traveller communities	ACC Local Policing
7.4	Build trust and confidence in the service provided to children and young people	ACC Local Policing
7.5	Continue to improve our response to hate incidents and crimes, ensuring victims have the confidence to come forward	ACC Local Policing
7.6	Ensure stop and search is used proportionately and in accordance with the Best Use of Stop and Search scheme to keep our communities safe	ACC Local Policing

If you would like this document in a different language please contact:

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Email: tpv3@thamesvalley.pnn.police.uk

Jeśli chciał(a)byś otrzymać ten dokument w innym języku, prosimy o kontakt

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